

Jasonway Cancer Center 810 Jasonway Ave. Columbus, Ohio 43214-4359

Fax: (614) 442-3145

Phone: (614) 442-3130

Dublin Cancer Center 6700 Perimeter Drive Dublin, Ohio 43016-8063

Westerville Cancer Center 300 Polaris Pkwy, Suite 330 Westerville, Ohio 43082-7813

Welcome to Columbus Oncology and Hematology (COHA).

At COHA, walking alongside and guiding you on your journey, is at the center of everything we do. We are honored that you chose us to care for you, and we have a team of experts here to help you each and every step of the way. We are committed to providing/coordinating the comprehensive and supportive care services you may need, which could include:

COMPREHENSIVE CARE:

- Physician Practices (Medical Oncology/Hematology with collaborative Surgical and Radiation Oncology services)
- Advanced Practice Provider Services
- Infusion Services
- Pharmacy Services
- Care Navigation
- Precision Medicine & Genetic Counseling
- Imaging
- Lab Services
- Research and Clinical Trials

SUPPORTIVE CARE:

- Social Work Navigation
- Breast Survivorship Clinic
- Cold Cap Therapy
- Over My Head Boutique
- WW Weight Management Program
- Newly diagnosed Support group
- Massage Therapy and Music Therapy
- Living Story Tattoo

Your First (and Ongoing) Appointments:

Your first appointment is our opportunity to meet you and your support person(s). We ask that you complete your new patient paperwork prior to your first appointment. This will give us the chance to focus on getting to know you and your healthcare needs.

After your first visit, one of our Patient Navigators will call you to establish a point of contact within the practice and determine if there are any barriers to obtaining health related services.

- 1. We need to know what medications you are on. Please bring a list to your first appointment. And for all future appointments, please bring a list of any new medications you are taking, as well as information regarding medications that you are no longer taking. This includes prescribed, over-the-counter medications, and any vitamins or supplements.
- 2. Our Front Desk Team will greet you and ask for the following:
 - a. Identification (driver's license or passport) & Insurance card(s) / Pharmacy Card
 - b. Please note, if you have not completed your new patient packet, the front desk will ask you to complete the forms on the day of your visit which may cause a delay in your appointment.
- 3. One of our medical assistants will take your vital signs, review your medications and the paperwork that you have completed. They will walk with you to an exam room and make sure you are comfortable.
- 4. Your provider will meet with you in the exam room, review your medical history, and begin your exam. They may order blood work to be done after your appointment that we can draw while you are in our office.
- 5. Our staff will help you check out and schedule a follow-up appointment as ordered by your provider. *To promote a safe and healthy environment, we ask that you do not bring anyone with you who is sick.*

Thank you,

The Physicians and Staff at Columbus Oncology and Hematology

Phone: 614-442-3130 Website: www.coainc.net